

WARRANTY

LIFETIME WARRANTY

Du Verre warrants for the lifetime of the original consumer purchaser that the products will be free from defects in materials and craftsmanship.

Du Verre's Limited Lifetime Warranty is a statement of confidence to our customers to the reliability of Du Verre's products, which are designed and manufactured to the highest standards in quality, style, appearance and durability. This warranty reflects a tradition of excellence and a commitment to superior manufacturing, innovative design and craftsmanship dedicated to you, our customer. This warranty is our pledge to you that we will proudly stand behind our products for as long as you own it.

WHAT IS COVERED?

This warranty covers any defects in material and craftsmanship, provided that the consumer purchased the products from an authorized distributor of Du Verre. Du Verre cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers. This warranty applies only to the original consumer purchaser and is non-transferrable. For products purchased before 2010, a one-year warranty is applicable, for any of our products purchased on 2010 or after are covered by our lifetime warranty.

HOW LONG DOES THE COVERAGE LAST?

This warranty lasts for the lifetime of the original consumer purchaser as long as you own your Du Verre product. Coverage terminates if you sell or otherwise transfer your Du Verre product.

WHAT WILL DU VERRE DO?

At Du Verre's option, Du Verre will repair or replace the defective product, or repay the purchase price of the defective product.

WHAT DOES THIS WARRANTY NOT COVER?

This warranty does not apply to any Du Verre product which has been subject to misuse, improper installation, accident, natural disaster, corrosive air, outdoor use, or has been altered. Products may experience changes in appearance due to normal wear and tear. Normal wear and tear is not a defect and is not covered by this warranty. This warranty does not cover any damages or expenses caused by any defective product.

HOW DO YOU GET SERVICE?

In order to be eligible for service under this warranty you MUST: (1) contact Du Verre (address below) specifying the defect and requesting instructions on how to proceed; (2) allow Du Verre to inspect the product at a reasonable time and at a reasonable location; and (3) return the product to Du Verre within thirty (30) days after being instructed to do so by Du Verre, along with a description of the defect and documentation of being the original consumer purchaser.

YOUR RIGHTS UNDER STATE AND OTHER LAW:

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the United States, province to province in Canada, and from country to country.

Du Verre

3 Millennium Way

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DU VERRE
THE HARDWARE CO.